## CITY OF LODI

## **COUNCIL COMMUNICATION**

AGENDA TITLE: Adopt a resolution authorizing the 1-year renewal of a service

maintenance contract for the City's wide area network premise equipment through WAN/LAN Solutions of Roseville (\$13,321.40)

(IS)

MEETING DATE: May 2, 2001

PREPARED BY: Information Systems Manager

RECOMMENDED ACTION: That the City Council adopt a resolution authorizing the 1-year re-

newal of a service maintenance contract for the City's wide area network premise equipment through WAN/LAN Solutions of

Roseville in the amount of \$13,321.40.

BACKGROUND INFORMATION: Due to the critical nature of certain key elements within the City's

Wide Area Network, it is imperative that the City maintain a rapidresponse service contract with a reliable service provider to assure

maximum network uptime.

During the current fiscal year, WAN/LAN Solutions has provided coverage under such a contract. WAN/LAN was selected as the service provider for the City's premise equipment for several reasons. First, WAN/LAN Solutions was involved in the original design and installation of the network, and has indepth knowledge of its configuration and operation. This knowledge is particularly critical in the Police Department, where downtime would paralyze the department's operation. Second, WAN/LAN Solutions is a Cisco Premier Certified Partner and an Adtran Certified Provider, and both certifications apply to the City's equipment. Certification is indicative of a provider's knowledge and understanding of a manufacturer's design, operation, and integration of key components of a network. Third, WAN/LAN's service contract prices have been, and continue to be, fair and reasonable.

It is expected that as critical equipment is added to the network during the coming fiscal year (Fire Station 4 and the remote high schools sites, for example), such equipment will also be added to coverage under the service contract.

**FUNDING**:

Information Systems Account 100411 (\$ 12,621.40)

Transit Account 125053 (\$ 700.00)

Vicky McAthie, Finance Director

Stan Helmle, Information Systems Manager

APPROVED: \_\_\_

H. Dixon Flynn -- City Manager

## RESOLUTION NO. 2001-100

## A RESOLUTION OF THE LODI CITY COUNCIL AUTHORIZING RENEWAL OF SERVICE MAINTENANCE CONTRACT FOR THE WIDE AREA NETWORK (WAN) PREMISE EQUIPMENT

WHEREAS, on April 7, 1999, the City Council approved the award of the bid for the Wide Area Network (WAN) Premise Equipment and Support from WAN/LAN Solutions, of Rocklin, California; and

WHEREAS, when the project was bid, the support plan was also bid with the stipulation that it could be extended for one additional year for the same or lesser price, and that one-year period has now expired; and

WHEREAS, WAN/LAN Solutions has provided rapid response and excellent support during the two-year period of service; and

WHEREAS, staff recommends renewing the service maintenance contract for an additional one-year period for the City's Wide Area Network Premise Equipment through WAN/LAN Solutions, of Roseville, California.

NOW, THEREFORE, BE IT RESOLVED, that the Lodi City Council does hereby approve the one-year renewal of service maintenance contract for the City's Wide Area Network Premise Equipment through WAN/LAN Solutions, of Roseville, California, in the amount of \$13,321.40.

Dated: May 2, 2001

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I hereby certify that Resolution No. 2001-100 was passed and adopted by the City Council of the City of Lodi in a regular meeting held May 2, 2001, by the following vote:

AYES:

COUNCIL MEMBERS - Hitchcock, Howard, Land, Pennino and

Mayor Nakanishi

NOES:

COUNCIL MEMBERS - None

ABSENT:

COUNCIL MEMBERS - None

ABSTAIN:

COUNCIL MEMBERS - None

SUSAN J. BLACKSTON

City Clerk